

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL060136	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____		(X3) DATE SURVEY COMPLETED 09/09/2015
NAME OF PROVIDER OR SUPPLIER LAWYERS GLEN RETIREMENT LIVING CENTE		STREET ADDRESS, CITY, STATE, ZIP CODE 10630 LAWYERS ROAD CHARLOTTE, NC 28227			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
C 000	Initial Comments Report of a Biennial Construction Survey by Billy S. Bryant and Frank Strickland conducted on 09/09/2015. Records indicate this facility was first licensed or submitted for licensure on 12/23/1999 as a HA. The facility is currently licensed for 82 beds including an 18 Bed Special Care Unit. Therefore the facility was surveyed for conformance with the applicable portions of the 2005 Rules for Licensing of Adult Care Homes of Seven or More Beds and applicable portions of the 1996 (1999 Revision) Edition of the North Carolina Building Code(s), Institutional Occupancy and the 1996 Rules for Licensing of Adult Care Homes of Seven or More Beds in effect at the time of initial licensure.	C 000	<div style="text-align: center;"> CONSTRUCTION SECTION OCT 16 2015 RECEIVED </div>		
C 164	Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1. Based on observation the facility has failed to keep floors and ceilings in good repair. Maintaining floors, walls, and ceilings in good repair provides a positive living and working environment for the occupants of the facility. A. Findings on 09/09/2015:	C 164			

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE:

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NF0021

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C 164	Continued From page 1 1. Kitchen - The pantry floor is dirty the tiles are cracked. 2. 300 Hall - There is no cove base installed for the resident bathroom floors. 3. Dining Room Porch - The drywall ceiling joint tape is delaminating. 4. Dining Room - At the entrance to the porch the ceiling return air filter is completely clogged. II. The facility has failed to keep furnishings in good repair. Not providing furnishings that aid residents in mobility and stability directly effects those residents requiring use of such items. A. Findings on 09/09/2015: 1. 100 Hall - There are sections of the hall where wall mounted handrails are not installed.	C 164	Quotes have been obtained for replacement of pantry floor. Flooring to be replaced. All cove base on 300 Hall has been installed 8/25/15 Dining Room Porch drywall ceiling repairs are in process will be completed in 30 days Dining Room entrance to porch Ceiling return air filter has been changed 9/22/15 and will be changed monthly 100 Hall wall mounted hand rails Obtaining quote to install hand rails. Will be corrected within 60 days	
C 166	Housekeeping-Maintained Free of Hazards SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: I. Based on observation the facility is not being maintained free from hazards. Doors are required to completely close and latch in order to resist the	C 166		

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C 166	Continued From page 2 passage of smoke in the event of a fire. All the occupants in the facility could be effected if doors do not latch and remain shut when closed so as to limit the spread of smoke to the area of origin. A. Findings on 09/09/2015: 1. Kitchen - There is a kick down type door stop on the door from the kitchen to the dining room. 2. Facility - There is a pattern of kick down type door stops on various doors in the facility. 3. Suites 204-206 - The door contacts the frame so that it will not close and latch. 4. 100 Hall - The cross corridor doors at the entrance to the hall had one leaf that did not completely close and latch when released from its magnetic hold open device. II. Based on observation the facility is not kept free from obstructions. Obstructing access to equipment impairs the ability to use or repair the equipment when needed. 1. Kitchen - Access to the electrical panels is obstructed by stored items. 2. Housekeeping Closet Adjacent to Suite 100 - Access to the electrical panels is obstructed by stored items. 3. Activity Room Storage Closet - Access to the electrical panels is obstructed by stored items. III. Base on observation the facility is not kept free from hazards. Failure to maintain commonly used and highly accessible electrical devices could result in injury to occupants if they directly contacted energized electrical wiring.	C 166	All kick down type door stops in the kitchen And around the facility will be removed within 30 days Suites 204-206 door has been repaired 9/22/15 100 Hall cross corridor door will be repaired Within 30 days Kitchen electrical panel items stored in front Of panel have been removed 9/9/15 Housekeeping closet items stored in front of Electrical panel have been removed 9/9/15 Activity room storage closet has been cleaned Out and all items blocking panel have been removed 9/22/15		

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

LAWYERS GLEN RETIREMENT LIVING CENTE**10830 LAWYERS ROAD
CHARLOTTE, NC 28227**

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C 166	Continued From page 3 A. Findings on 09/09/2015: 1. Suite 200 Living Room - There is an electrical outlet cover missing its cover plate.	C 166	Suite 200 living room electrical outlet covers plate has been replaced 9/22/15	
C 189	Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: I. Based on observations the facility has failed to keep fire safety systems maintained in a safe condition. Not maintaining fire resistant rated ceiling construction could effect the occupants of the facility by failing to prevent the spread of smoke or fire from the area of origin. A. Findings on 09/09/2015: 1. Laundry Storage Room - There is an approximately 12"x18 " hole in the fire resistant rated ceiling. 2. Room - 309 - There is a gap in the fire resistant rated ceiling where the sprinkler escutcheon is missing. 3. 200 Hall, Room 204 - There is a gap in the fire resistant rated ceiling where the sprinkler escutcheon has dislodged from its original	C 189	Laundry room, room 309, and room 2014 gap in fire resistant rated ceiling is in process of being Corrected. Will be completed in 30 days	

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C 189	Continued From page 4 position. II. Based on observations the facility has failed to keep electrical fire safety equipment maintained in working condition. Occupants of the facility could be affected if electrical fire safety that is not maintained failed to operate when required. 1. Dining Room - The wall mounted emergency light is not working. Activity Room Storage Closet - The duct smoke detector sampling tube is covered with dust.	C 189	Wall mounted emergency light in DR has been fixed 10/7/15 Activity Room Storage Closet smoke detector Tube has been cleaned 10/7/15	
C 190	Heating System SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (b) There shall be a heating system sufficient to maintain 75 degrees F (24 degrees C) under winter design conditions. In addition, the following shall apply to heaters and cooking appliances. (1) Built-in electric heaters, if used, shall be installed or protected so as to avoid burn hazards to residents and room furnishings. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: I. Based on observation the facility has failed to provide heating and cooling systems. HVAC systems that do not function could effect all residents if a comfortable temperature ranges cannot be maintained within the facility.	C 190		

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C 190	Continued From page 5 A. Finding on 09/09/2015: 1. Facility - 2 HVAC units are not operating. The areas affected are the memory care unit office, the memory care activity room, the director's office, the employees breakroom and a portion of the public area of the 300 hall.	C 190	2 HVAC units has been repaired 10/2/15		
C 199	Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces: (1) soiled linen storage; (2) soil utility room; (3) bathrooms and toilet rooms; (4) housekeeping closets; and (5) laundry area. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: I. Based on observation the facility has not provided exhaust ventilation. This could effect the occupants of the facility by not exhausting from some areas undesirable odors or fumes. A. Findings on 09/09/2015: 1. Exhaust systems are not functioning as evidenced but not limited to the specific areas listed below.	C 199			

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C 199	Continued From page 6 a. 100 Hall - The central exhaust system for the resident bathrooms and some storage closets is not working. b. 200 Hall - The central exhaust system for the resident bathrooms and some storage closets is not working. c. H/C Unisex Restroom, Adjacent to the Dining Room - The restroom does not have an exhaust fan. d. Main Laundry - There is a bird nest in the exhaust fan between the fan blades and the grille. The exhaust fan is not operable.	C 199	Exhaust system in 100 hall, 200 hall, restroom, And main laundry. Motors have been ordered as of 10/12/15. Repairs will be completed when parts are received within 15 days		